



NORTH AMERICA

ESTIMATED TRANSIT TIMES

The **transit time** is the total time between your goods leaving our warehouse and the moment of delivery at your selected delivery address. Because these can differ per country and geographical region, we've created a simple overview. Note that these are estimates, meaning they are not guaranteed, and they are subject to different factors including but not limited to: holidays, seasonal closures, delays, weather, etc.

Please allow 1-2 weeks of **processing time** from the moment we have received your payment and all ordered items are in stock to when your order is shipped. This processing time must be added to the transit times listed below to have a good idea of when your order will be delivered to your selected delivery address.

Important: There are certain regions within below listed areas that we do not service due to factors such as the remoteness of the area or if it is an island or ski resort. We have listed these areas below as well.

Departure country	Destination country	Destination region	Estimated transit time (weeks) (excl. processing time)
United States	Canada	All	3-4
United States	United States	East coast	1-2
United States	United States	Mid-west	2-3
United States	United States	West coast	3-4

LIST OF NON-SERVICED AREAS

If you would like to place an order and have it shipped to any of the below areas, we can arrange for the goods to be delivered to a warehouse within our serviced areas and have your preferred carrier pick up the goods from there. Please contact your customer service rep for more information.

Please note that Ethnicraft will filter out any orders placed with addresses in these areas. Ethnicraft reserves the right to cancel and refund these orders at any time. Any extra costs incurred because an order was shipped to an address within these areas will be charged to the customer in full after the delivery has been completed.

Departure country	Destination country	Non-serviced areas
United States	Canada	Any Islands
United States	Canada	Northwest Territories
United States	Canada	Nunavut
United States	Canada	Yukon
United States	United States	Alaska
United States	United States	Any Islands (incl. Hawaii)