



EUROPE

ESTIMATED TRANSIT TIMES

The **transit time** is the total time between your goods leaving our warehouse and the moment of delivery at your selected delivery address. Because these can differ per country and geographical region, we've created a simple overview. Note that these are estimates, meaning they are not guaranteed, and they are subject to different factors including but not limited to: holidays, seasonal closures, delays, weather, etc.

Please allow 1-2 weeks of **processing time** from the moment we have received your payment and all ordered items are in stock to when your order is shipped. This processing time must be added to the transit times listed below to have a good idea of when your order will be delivered to your selected delivery address.

Important: There are certain regions within below listed areas that we do not service due to factors such as remoteness of the area or if it is an island or ski resort. We have listed these areas on the next page.

Departure country	Destination country	Destination region	Estimated transit time (weeks) (excl. processing time)
Belgium	Austria	All	1-2
	Belgium	All	<1
	Denmark	All	2-3
	Finland	All	3-4
	Germany	All	1-2
	Ireland	All	4-5
	Liechtenstein	All	1-2
	Luxemburg	All	<1
	Netherlands	All	1-2
	Norway	All	3-4
	Switzerland	AG, AI, AR, BE, BL, BS, GL, GR, LU, NW, OW, SG, SH, SO, SZ, TG, UR, ZG, ZH	1-2
	Sweden	Southern regions	2-3
	Sweden	Northern regions	3-4
	United Kingdom	England	2-3
	United Kingdom	Northern Ireland	4-5
	United Kingdom	Scotland	3-4
	United Kingdom	Wales	3-4
France	Andorra	All	1-2
	France	All	1
	France	Mountain regions	1-2
	France	Corsica	1-2
	Greece	All	2-3
	Italy	Northern regions	1
	Italy	Southern regions	1-2
	Italy	Sardinia	2-3
	Monaco	All	1
	Portugal	All	2-3
	Switzerland	FR, GE, JU, NE, TI, VD, VS	1-2
	Spain	Northern half (+Madrid)	1
	Spain	Southern part (+Isles)	2-3



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LIST OF NON-SERVICED AREAS

If you would like to place an order and have it shipped to any of the below areas, we can arrange for the goods to be delivered to a warehouse within our serviced areas and have your preferred carrier pick up the goods from there. Please contact your sales rep for more information.

Please note that Ethnicraft will filter out any orders placed with addresses in these areas. Ethnicraft reserves the right to cancel and refund these orders at any time. Any extra costs incurred because an order was shipped to an address within these areas will be charged to the customer in full after the delivery has been completed.

Departure country	Destination country	Non-serviced areas
Belgium	Netherlands	Any islands
	Germany	Any islands
		Any ski resorts
	Austria	Any ski resorts
	Switzerland	Any ski resorts
	Denmark	Lolland
	United Kingdom	Guernsey
		Isle of Anglesey
		Isle of Man
		Isle of Scilly
		Isle of Wight
		Jersey
		Orkney islands
		Shetland islands
		Western isles
	Norway	Any islands
		Any ski resorts
		Nord-Trøndelag
		Nordland
		Troms
		Finnmark
	Sweden	Any islands
		Any ski resorts
	Finland	Any islands
		Any ski resorts
		Oulu
		Lapland
		Western Finland
		Eastern Finland
France	France	All DOM-TOM
	France	Any ski resorts
	Switzerland	Any ski resorts